Proposed Timelines for Compliance with Accessibility Standards: Ontario Government

2012

General Requirements
- Emergency and public safety information
- Accessibility plans
- Policies and practices
- Kiosks

Employment
- Workplace emergency information

2013

General Requirements
- Training
- Accessible feedback processes

Information & Communications
- New internet websites and web content on those websites conforms with WCAG 2.0 level A

Employment
- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development, and redeployment

2014

Information & Communications
- Accessible formats and communication supports

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

- All new documents and forms on internet websites conforms with WCAG 2.0 level A
- Production and deployment of new I+IT solutions developed in-house conforms to WCAG 2.0 level A where technically feasible

2018

Information & Communications

- Internet websites and web content conforms to WCAG 2.0 level AA, excluding live captioning and audio description. Content published prior to 2012 available in an accessible format upon request

2020

Information & Communications

- Internet and intranet websites and web content conforms to WCAG 2.0 level AA (including live captioning and audio description). Content published prior to 2012 available in an accessible format upon request

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Proposed Timelines for Compliance with Accessibility Standards: Broader Public Organizations 50+

2011

Transportation

- Technical requirements (e.g. signage, floor surfaces)
- Equal fares and fees
- Pre-boarding route or destination announcements (verbal)
- On-board announcements of stops and connections (verbal)
- Courtesy seating
- Public school transportation services
- Other transportation services
- Ferries (maintenance)
- Maintenance of equipment
- Integration of transportation services

2012

General Requirements

- Emergency and public safety information

Transportation

- Accessible boarding/de-boarding
- Storage of assistive devices
- Companions
- Treatment of support persons
- Taxi registration on bumper
- Availability of accessibility equipment and features
- Operator Responsibilities
- Emergency preparedness and response

Employment

- Workplace emergency information

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2013

General Requirements
- Policies and practices
- Accessibility Plans
- Kiosks

Information & Communications
- Educational institutions - accessible materials and training
- Public libraries

Transportation
- Coordinated services between adjacent municipalities
- Service disruptions
- Visitor service
- Fare parity for conventional and specialized transportation (single tier)
- Alternative
  Accessible method
  of transportation
- Hours of service (within single tier)
- Service delays
- Ferries (signage, etc.)

2014

General Requirements
- Training
- Accessible feedback processes

Information & Communications
- All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Employment
- Recruitment
- Employees returning to work
- Employees and accommodation
- Performance management, career development, and redeployment

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Transportation

- Accessibility plans
- Trip restrictions
- Eligibility Application and Process (existing)
- Booking
- Proportion of accessible taxis
- Training

2015

Information & Communications

- Accessible formats and communication supports
- Educational libraries – print based resources
- Producers (publishers) - conversion ready educational textbooks

2017

Transportation

- Pre-boarding route or destination announcements (electronic)
- On-board announcements of stops and connections (electronic)
- Ferries (electronic messages)
- Fare parity for conventional and specialized transportation (multi tier)
- Hours of service (multi tier)
- Eligibility application and (new) process
- Categories of eligibility

2020

Information & Communications

- Educational libraries -multi-media/digital resources
- Producers (publishers) - conversion ready files of "other educational print materials"

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2021

Information & Communications

- All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

2025

Information & Communications

- Producers (publishers) - conversion ready files of "other print resources - not specifically developed for the education market"

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Proposed Timelines for Compliance with Accessibility Standards: Broader Public Organizations 1-49[1]

2012

General Requirements
- Emergency and public safety information

Employment
- Workplace emergency information

2013

Information & Communications
- Public libraries

2014

General Requirements
- Policies and practices
- Accessibility Plans
- Kiosks

Information & Communications
- All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Employment
- Employees and accommodation
- Recruitment
- Employees returning to work

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[1] The Transportation Standard will mainly impact BPS 50+; however, should small transportation providers have transportation systems they are subject to Transportation requirements as scheduled for BPS 50+.

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

- Performance management,
  career development, and redeployment

2015

General Requirements
- Training
- Accessible feedback processes

Information & Communications
- Educational institutions - accessible materials and training
  Educational libraries - print based resources
- Producers (publishers) - conversion ready educational textbooks

2016

Information & Communications
- Accessible formats and communication supports

2020

Information & Communications
- Educational libraries - multi-media/digital resources
- Producers (publishers) - conversion ready files of "other educational print materials"

2021

Information & Communications
- All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Information & Communications

- Producers (publishers) - conversion ready files of "other print resources - not specifically developed for the education market"

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Proposed Timelines for Compliance with Accessibility Standards: Private and Not-For Profit Organizations 50+

2011

Transportation
- Equal fares and fees (taxis)

2012

General Requirements
- Emergency and public safety information

Transportation
- Taxi registration on bumper

Employment
- Workplace emergency information

2013

Information & Communications
- Educational institutions - accessible materials and training

2014

General Requirements
- Policies and practices
- Accessibility plans
- Kiosks

Information & Communications
- All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Transportation
- Proportion of accessible taxis

2015

General Requirements
- Training
- Accessible feedback processes

Information & Communications
- Producers (publishers) - conversion ready educational textbooks
- Educational libraries – print based resources

2016

Information & Communications
- Alternate formats and communication supports

Employment
- Employees and accommodation
- Recruitment
- Employees returning to work
- Performance management, career development, and redeployment

2020

Information & Communications
- Producers (publishers) - conversion-ready files of "other educational print materials"
- Educational libraries - multi-media/digital resources

2021

Information & Communications
- All existing internet website and webs content conforms with WCAG 2.0 level AA excluding live captioning and audio description

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Information & Communications

- Producers (publishers) - conversion ready files of "other print resources - not specifically developed for the education market"

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Proposed Timelines for Compliance with Accessibility Standards: Private and Not-For Profit Organizations 1- 49

2011

Transportation

- Equal fares and fees (taxis)

2012

General Requirements

- Emergency and public safety information

Transportation

- Taxi registration on bumper

Employment

- Workplace emergency information

2014

Transportation

- Proportion of accessible taxis

2015

General Requirements

- Policies and practices (not written)
- Kiosks

Information & Communications

- Producers (publishers) - conversion ready educational textbooks
- Educational institutions - accessible materials and training
- Educational libraries- print based resources

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2016

General Requirements

- Training
- Accessible feedback processes

2017

Information & Communications

- Accessible formats and communication supports

Employment

- Recruitment
- Employees and accommodation
- Performance management, career development, and redeployment

2020

Information & Communications

- Producers (publishers) - conversion-ready files of "other educational" print materials
- Educational libraries - multimedia/digital resources

2025

Information & Communications

- Producers (publishers) - conversion ready files of "other print resources - not specifically developed for the education market"

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible